

# FAQ's

## I need some help, where do I go?

If you need any assistance, please go to [venomslair.com](https://venomslair.com) and click on IRC, there is a web-client there that will connect you to our IRC and then ask someone in channel. There maybe at times where no one is available just ask your question and wait. If you get no answer then try back again later, DO NOT write in caps, spam the channel or pm anyone in channel (we maybe away), if you do you may end up being banned. You can also click on New support ticket and we will look at it and get back to you.

Unique solution ID: #1004

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